

## Greely Hockey Boosters – Refund Policy

All refund requests must be made by the family and submitted in writing to the President of the Greely Hockey Boosters. Requests for exceptions to this policy must be made in writing to the officers of the Greely Hockey Boosters.

### Non-injury or non-illness-related refund requests (e.g. Quitting)

1. Requests received prior to the first practice session will receive a full refund of the registration fee paid out-of-pocket. No refunds for previously raised opt-out money will be refunded.
2. Requests received prior to the first official season game will receive a 50% refund of the registration fee paid out-of-pocket. No refunds for previously raised opt-out money will be refunded.
3. No refunds will be given after the first official season game.

### Injury or illness-related refund requests

1. Refunds will be considered for injury or illness where the player will be unable to skate for a period, equal to or in excess of, twenty-five (25%) of the season. The time period must be for consecutive weeks. For example, if a season is 16 weeks long, the player would be unable to skate for at least four weeks in order to be considered for a refund. All refunds will be issued after the end of the season.
2. Pro-rated refunds will be issued based on the length of time a player is unable to skate (allowed contact or not). Refunds will be calculated as follows: Total season fee (out-of-pocket registration fee plus opt-out fee due) divided by the weeks in the season equals the weekly fee. The weekly fee times the number of weeks the player is unable to skate is deducted from the total fee to get the pro-rated season fee. Refunds will be issued to the extent that the pro-rated season fee is less than the total contribution by the family (out-of-pocket registration fee plus opt-out fee paid) up to the out of pocket registration fee paid. The total refund will never exceed the out-of-pocket registration fee paid.

Examples (for illustrative purposes only – actual weeks in the season is dependent upon playoff participation):

- Total season fee = \$945 (\$325 registration fee plus \$620 opt out fee due)  
Weekly fee =  $\$945/16 \text{ weeks} = \$59.06/\text{week}$
- Example #1:  
Player gets injured and is out for the last 5 weeks of the season and \$620 has been raised in opt outs.  
Amount deducted from total season fee =  $\$295.30 (\$59.06 \times 5)$   
Pro-rated season fee =  $\$945 - \$295.30 = \$649.70$   
**The family would receive a refund of \$295.30.**

- Example #2: Same facts as above, except the family did not raise any opt-out money. The family would owe \$324.70 (\$649.70-\$325 already paid).
- Example #3: Same facts as above, except the family raised \$1,000 in opt-outs, so they contributed a total of \$1,325. The family would receive a refund of \$325, which represents their out-of-pocket registration fee paid.
- Example #4: Same facts as above, except the family raised \$800 in opt-outs, so they contributed a total of \$1,125. The family would receive a refund of \$325, as the opt-out money raised was more than the pro-rated fee.